



Languages of Appreciation at Work™

CAPABILITIES STATEMENT

Corporate Summary

Appreciation at Work provides strategic consulting solutions for managers and supervisors, executives and Human Resource departments. Founded in 1991, we have provided training to federal, state, and local government agencies as well as to the leaders in elite corporations & non-profit organizations.

Our goal is to enable leaders and colleagues within organizations to pursue their organizational mission and build dynamic work environments through:

*reducing the level of cynicism & sarcasm rampant in most workplace environments;

*providing diversity training from a unique, creative perspective that combats boredom and resistance.

*training staff how to communicate authentic appreciation to one another;

*teaching team members practical steps to reduce the stress in their daily lives dramatically;

*minimizing “go through the motions” employee recognition which creates distrust;

*measuring the relative health of the organization & charting that progress over time.

Our approach with leaders, work groups and organizations is high touch & practical. We have developed a variety of resources & processes that, when implemented, positively impact the culture of an organization. We are committed to providing a process & solution that fits the needs, structure and practical logistics of each workgroup with whom we partner.

Client Testimonials

“This was the best presentation on employee appreciation I have heard in 35 years.. Very, very practical.”

– Tom Sanders, Chief Medical Director,
Robert Dole Veterans Administration Medical Center

“When my colleagues and I read this book (The 5 Languages of Appreciation in the Workplace) the idea of authentic appreciation really hit home for us. We’ve changed our focus to landing authentic appreciation in a real way across our organization.”

– Andy Erlandson, General Manager
Microsoft, Inc.

“What works well is the fact that the Motivating By Appreciation Inventory identifies not only an individual’s language of appreciation but they can also choose the specific actions important to them, and from whom they desire those actions.

– Jay Anders, Director of Leadership & Development
Miller Coors, Inc.

Federal & State Clients

NASA

United States Air Force

United States Air Force National Guard

United States Coast Guard

North Carolina Department of Vocational
Rehabilitation

Kentucky Department of Agriculture

Over 200 Universities & Colleges

Corporate & Nonprofit Clients



North American Industry Classification System (NAICS)

541611 Administrative Management and General
Management Consulting Services

611430 Professional and Management Development Training

541618 Other Management Consulting Services

General Information

Registered Company Name: Family Business
Resources, Inc.

DBA: Appreciation at Work

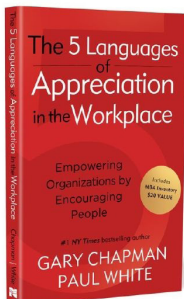
Year Incorporated: 1991

State of Incorporation: Kansas

Corporation Type: Subchapter S

D-U-N-S Number: 098987352

CAGE Code: 6WWU0



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